

Freezes and Lockups: The application I'm in isn't responding.

What do I do?

- Hit Ctrl-S to try and save any changes. It usually doesn't work, but it won't hurt to try. If that doesn't solve anything, go to #2.
- Hit Ctrl-Alt-Delete to "force quit" the application.
 - If you have Windows 95 or 98 OS, then a box will appear. Choose the application that is (not responding) and select "End Task".
 - If you have Windows NT or 2000 OS, then choose Task Manager. Under the Applications tab, a list of programs running will appear. Choose the application that is not running and click "End Task".
 - If the application doesn't automatically quit, another window may appear letting you know that the program is still running and asking if you want to Wait or End Task again. Choose "End Task" again.
- If the application doesn't quit, you'll have to restart the machine. Perform a "soft boot" by hitting the [b]Ctrl-Alt-Delete[/b] keys again and choosing "Shut Down" this time. It may take some time to shut down so wait a little bit for it to do it's work. If nothing happens...
- Try the power button on the front of the machine. Some computers may require that you hold this button in for 5-10 seconds in order to shut down. Then, once the machine is off, hit the power button again to power up.

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