

Crashes, Freezes and Lockups: Nothing's responding, not even the mouse. What do I do?

You'll probably have to just restart the machine, however, try the following:

First, hit Command-S to try and save any changes. It usually doesn't work, but it won't hurt to try.

Second, hit Command-Option-Escape to "force quit" the application.

If the application doesn't quit, you'll have to restart the machine. Perform a "soft boot" by hitting the Control-Command-Power keys.

If that doesn't work, try the hardware restart button (the little triangle pointing to the left) on the machine.

Author: FAQ Administrator

Last update: 2004-08-11 11:10